Gateshead Council

# Local support organisations for people seeking sanctuary in Gateshead



www.gateshead.gov.uk/housing

@HousingGateshead

**We understand that as a migrant moving to a new country can be challenging. To help you integrate we have collated a helpful list of all the local support organisations based in Gateshead and Newcastle, with a list of the key services available at each. Please feel free to contact these organisations, and they will be happy to provide advice and guidance to meet your needs.**

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## **Action Foundation** • www.actionfoundation.org.uk



The Castle Gate,
Melbourne Street,
Newcastle,
NE1 2JQ
0191 231 3313

- Advice and casework support.
- Free haircuts.
- Free food and refreshments.
- Clothing and food stalls.
- English practice (every Thursday 9am to 2pm) To join email interaction@actionfoundation.org.uk.
- Language and Learning classes, including: digital skills, support, employability courses, ESOL classes. To join email language@actionfoundation.org.uk.
- Young Lives - Specialised practical, emotional and social support for asylum-seeking and refugee children, families and young people. Regular youth groups, social, educational and sporting activities. Youth ambassador programme. For more information email younglives@actionfoundation.org.uk.

## **Alive Church** (St George's at Hope House)



Alive Church,
St. George's Office,
Hope House,
Durham Road, Gateshead,
Tyne and Wear, NE8 4AR
0191 340 4844

- Open Table, Thursdays 11am to 1pm, free community meal with crafts, games and social spaces
- Tea/coffee, chat with friends and volunteers.
- Bloom baby bundles – baby clothes, nappies, toiletries, blankets etc (referral only).

## **Basis** • www.oasiscommunityhousing.org/basis/




Aquila House,
Warwick Street,
Gateshead, NE8 1PZ
0191 477 7100
Monday to Friday,
9am to 2pm

- Housing support and advice.
- Free use of showers.
- Free use of washing machines.
- Emergency food, hot drinks.
- Phone and internet access.
- Nurse clinic Tuesday and Thursday 9.30am to 1:30pm
- Doctor available on Wednesday mornings

## Bensham Food Co-op



Corpus Christi Church,
Kelvin Grove,
Gateshead, NE8 4QP
Drop-in every Tuesday,
10.45am to 12.45pm
benshamfoodcoop@gmail.com

- Provides a variety of fresh fruit, vegetables, and dried food.
- Multilingual volunteers.
- Tea, coffee, and place to chat.
- Advocacy support.

## Bensham Grove Community Centre • www. benshamgrove.org.uk



Bensham Grove Community Centre,
Sidney Grove,
Gateshead, NE8 2XD

- Activities Monday to Friday.
- Tea and coffee, chat with friends and volunteers.
- Gateshead Visible Ethnic Minorities Support Group/GemArts, English Classes -Tuesday 9.30 to 11.30am; Drop-In/Warm Space - Wednesday 1 to 2.30pm.
- Grief café, second Thursday of the month, 1pm to 2.30pm.

## Christchurch Felling



Christ Church Felling
Carlisle Street
Felling
NE10 0HQ

- Christchurch Place of Welcome and Warm Welcome Space, Wednesday 10.15am to 12.30pm
- Tea and coffee
- chat with friends and volunteers.
- Free craft activities (Children's Activities during school holidays)
- Advice, information and guidance available during regular visits by AgeUK,
- Community Wellbeing,
- Connected Voice,
- Healthwatch.
- Church Services, Sunday 10.30am and Wednesday 9.30am

## **Citizens Advice Gateshead** • www.citizensadvicegateshead.org.uk




The Davidson,
Swan Street,
Gateshead, NE8 1BG
0808 2787902
Monday to Friday,
9am to 5pm
Saturday and Sunday,
10am to 4pm

- Free advice on a range of subjects such as energy, benefits, housing, and budgeting
- Advocacy.
- Drop-in sessions across Gateshead.

## **The Comfrey Project** • www.thecomfreyproject.org.uk



Windmill Hills Centre,
Chester Place,
Gateshead, NE8 1QB
0191 477 7801

- Community Garden.
- Physical and mental well-being support.
- Free drinks and Wi-Fi.
- Social space.
- English classes.
- Food growing workshops.
- Volunteering opportunities.

## **Company of Others** • www.companyofothers.org.uk



The Bricks c/o
St Anthony of Egypt Church,
Belmont St,
Newcastle upon Tyne
NE6 3SN

- Dance Company of Sanctuary
- Dance and movement workshops open to all abilities. No experience needed.
- Women's group, youth sessions, elder's group and seasonal community gatherings.
- Moving Together – Fortnightly movement sessions for women who are Refugee or Asylum experienced and/or are women of the Global Majority to connect to your body, be creative, spend time with others, and improve mental and physical health.
- Walker Youth Dance Project – Weekly dance and movement workshops for young people aged 4-17 years to express themselves, build confidence, and feel part of a community.
- Free food / refreshments at each session
- Travel support provided
- Interpreters provided at sessions
- Warm and welcoming space offering a tea/coffee and free Wi-Fi.

For more information and to join,
email community@companyofothers.org.uk
or call 0191 276 1524

## **Foundations Furniture** • www.foundationsfurniture.co.uk



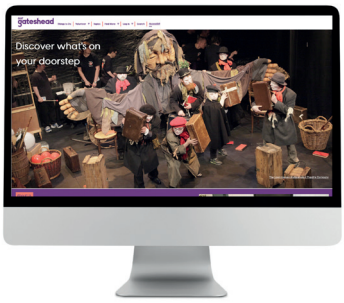

Teams Craft Workshops,
Askew Road West, Teams,
NE8 2PB
0191 477 8337
Monday to Friday,
9am to 4pm

- Very low-cost furniture for those on a low income.

## Our Gateshead Website
www.ourgateshead.org

'Discover what's on your doorstep'

Keep up to date with the Our Gateshead website, featuring lots of useful information about what is happening in your local area, including local organisations, groups, and volunteering opportunities.




The site also includes a directory of ESOL learning providers.

# Gateshead Family Hubs

Gateshead's Family Hubs provide a welcoming space for families and the wider community, from conception to the age of two, to give all children the best start in life. They continue to support families of children up the age of 19 and to age 25 for young people who have special educational needs and disabilities (SEND).

The hubs are also open to other members of the community who may need help.

There are nine Family Hubs located across Gateshead. More support is available from community locations right across the borough.

**For more information**
0191 433 6310
familyhubs@gateshead.gov.uk
www.gateshead.gov.uk/familyhubs

**Birtley Family Hub**
Harras Bank
Birtley, Gateshead, DH3 2LN



**Blaydon Winlaton Family Hub**
Shibdon Bank
Blaydon, Gateshead, NE21 5EZ




**Chopwell Family Hub**
Derwent Street
Chopwell, Gateshead, NE17 7HS



**Chowdene Family Hub**
Waverley Road
Chowdene, Gateshead, NE9 7TU



**Deckham Family Hub**
Elgin Centre
Elgin Road, Gateshead, NE9 5PA




**Felling Family Hub**
High Street
Felling, Gateshead, NE10 9LT



**Leam Lane Family Hub**
Cotemede
Leam Lane, Gateshead, NE10 8QH



**Teams Family Hub**
Rose Street
Teams, Gateshead, NE8 2LS



**Wrekenton Hub**
Wrekenton High Street
Gateshead, NE9 7JR



GEMARTS

Gateshead Visible Ethnic Minorities Support Group/GemArts offer advice and support to minority ethnic, refugee and asylum seeker communities. We offer a range of services and activities on various days in Gateshead including:

**Homework Club**
(Mondays, 4pmto 6pm) at Gateshead Central Library.
Support for young people seeking asylum and refugees studying GCSEs. We provide refreshments and cover bus travel to ensure our sessions are accessible and welcoming.

**English Language Classes**
(Tuesdays 9.30am to 11.30am) at Bensham Grove Community Centre, we deliver beginner English classes for people seeking sanctuary.

**Drop-In**
(Wednesdays, 1pm to 3pm) at Bensham Grove Community Centre - Our weekly drop-in provides help, advice and signposting to services. We offer a welcoming, inclusive space with refreshments and multilingual support.

Website: www.gemarts.org
Contact: 0191 4404124 / info@gemarts.org

# HOPE BEYOND BORDERS

- Support for families and children, including safe, inclusive activities and community engagement
- Community allotments promoting wellbeing, sustainability, and access to fresh produce
- Environmental responsibility and green welfare initiatives, encouraging eco-friendly practices and connection with nature
- Vegetarian food projects supporting healthy and culturally inclusive dietary needs
- One-to-one advice and tailored support for individuals and families
- Spanish language support for those who require assistance in their native language
- Access to food bank vouchers for individuals and families in need
- Regular community gatherings to foster connection, inclusion, and peer support
- Safe and welcoming environment for refugees and asylum seekers
- Signposting to additional local services and resources

**Contact details:**

help.hopebeyondborders@gmail.com

07578 658605

www.hopebeyondborders.org.uk

Please contact us if you would like to be part of our informal What's App group by email

## Host Nation

HOST NATION

Welcoming refugees through friendship

Contact:
hannah@hostnation.org.uk

Website:
www.hostnation.org.uk

HostNation is a befriending service for refugees and asylum seekers.
We can introduce you to a friendly local volunteer.

- Meet regularly to practice speaking English
- Explore the local area and understand British culture.
- You might even make a new friend!
- If you are an asylum seeker, you must be referred by a professional (eg. A support worker or a teacher).
- If you are a refugee, you can either be referred by a professional or self-refer on the HostNation website.

## Integration Station • www.integrationstation.co.uk




273 High Street,
Gateshead, NE8 1EP
0191 477 1763

- Advice, information and guidance.
- Capacity building for refugee community organisations.
- Employment training and support.
- Integration activities.
- Women's activities.
- Youth sessions.
- Adult ESOL.

## **IntoUniversity** • www.gateshead@intouniversity.org



Room 202,
The Annexe Building
Design Works Business Centre
William Street, Felling
Gateshead
NE10 OJP

IntoUniversity are offering a free homework and education club for children aged 7 to 18 years old. Receive Maths and English support as well as trips and activities to places in the local area.

gateshead@intouniversity.org
0191 500 4821.

## **Joe's Place** • www.communityservicesnortheast.org.uk



St Joseph's RC Church,
Walker Terrace,
Gateshead, NE8 1LX
0191 228 0111
Drop-in every Wednesday,
10am to 1pm

- Community groups
- Emotional support
- Food
- Crisis support

## Kittiwake Trust Multilingual Library
www.multilinguallibrary.org.uk




High West Street,
Gateshead
NE8 1EH
07776 684940
Monday to Saturday,
11am to 6pm

- 140 languages and dialects
- Music space.
- Language classes.
- Community space with games and puzzles.
- Warm space offering tea/coffee and free Wi-Fi.

## The Millin Charity

The Millin Charity

Gateshead Hub
Greenesfield Business Centre
Mulgrave Terrace Gateshead,
NE8 1PQ
Email: admin@themillincharity.co.uk
Telephone: 01914998402

Our projects aim to make a real life difference to the lives of women in Newcastle & Gateshead

We can help you to:

- set up your own business
- gain employability skills
- access training & accredited courses
- increase your skill, improve wellbeing and confidence

## **NINEE** • NDI-IGBO NORTH EAST ENGLAND

20 Chesterpike, Newcastle Upon Tyne. NE15 6BS
Opening times: 9am - 5pm Mon - Sat.
Website - ninee.org.uk
Email: igbonanortheastengland@gmail.com
Contact details: 07501 738419

Serving the Igbo Diaspora across Newcastle, Sunderland, Gateshead, Durham and Middlesbrough for over fifteen years- preserving culture, building community and celebrating identity.

Services:

- Bi-Monthly wellness checks at Denton Burn Community Centre, Newcastle Upon Tyne from 4.30pm - 5pm
- Separate Men and Women's Wellbeing days in May-June
- Outdoor Family Fun Days every May

## **North East Diversity, Education and Solidarity (NEDES)**
www.nedes.org.uk



Young Women's Outreach Project,
12 Gladstone Terrace,
Gateshead, NE8 4DY
Saturday, 9am to 5pm
Info@nedes.org.uk

- Turkish community led organisation.
- Saturday school for children – primarily taught in Turkish.
- Practical, emotional and educational support.
- Tea/coffee, chat with friends and volunteers.

## North of England Refugee Service (NERS)



Contact details:
2 Friars Street,
Newcastle upon Tyne,
NE1 4XA

**0191 2457301 • Drop-in service • Monday to Friday 9.30am - 1.30pm**

- Asylum advice and support
- Destitution issues
- Travel Documents
- Indefinite Leave to Remain
- Work Permission
- Refugee advice (housing, welfare, bank account)




2nd Floor,
10-13 Saville Row,
Newcastle Upon Tyne,
NE1 8JE

**Opening hours: Monday - Friday 9.30am to 4.30pm**

- North East Law Centre (NELC) provides free, specialist legal advice across social welfare law, including Family Law, Welfare Benefits, Employment Law, Education Law, Criminal Law and Immigration and Asylum Law. NELC also operates an affordable Immigration Law advice service.
- NELC's free Immigration Law advice line can provide specialist advice on immigration law issues every other Wednesday between 2pm and 4pm.
- To reach the line, please call 0191 230 4777 and select option 1 for advice lines, then option 3 for Immigration Law. The line is subject to availability and capacity.
- Alternatively, NELC's Business Support Team is available 9.30am to 4.30pm Monday to Friday and can reached 0191 230 4777 or by submitting an online enquiry form on our website."

## OUT and Safe North East



ReportOUT c/o
ONE Centre
Unit 2B, Stonehills,
Shields Road
Pelaw, Gateshead
Tyne and Wear
United Kingdom
NE10 0HW

**OASNE Drop-In**

**Monday 6pm to 8pm at the ONE Centre**

What the drop-in offers:

- A safe, supportive and inclusive community space for LGBTQI+ migrants to meet and socialise
- Opportunities to build friendships and community connections
- Advice, information, and support to help people settle in the region
- Discussion groups and community conversations on topics such as safety and rights
- Creative activities, including arts and crafts sessions
- Social events, such as film nights and quizzes
- Access to games and leisure activities (board games, pool/snooker, Nintendo Switch)
- A relaxed chill-out space to read, work, or watch LGBTQI+ films
- Free tea and coffee and a welcoming environment
- Travel reimbursement for bus or Metro for people seeking asylum attending the drop-in

Open to LGBTQI+ people who may be working, studying, seeking asylum, or living in the North East as refugees or migrants. See what drop-in events are coming up at www.reportout.org/outandsafeneproject



Whitehall Road Methodist Church,
Whitehall Rd,
Gateshead,
NE8 4LH
07595 300326
Drop ins Wednesday
10.30am-12.30pm

- Food, clothing, household items.
- Practical, emotional and educational support.
- A warm and welcoming space for those struggling with energy bills or seeking social interaction. Complimentary tea/coffee for all visitors.
- Advocacy support services to navigate complex systems and ensure voices are heard. Including support accessing schools, Doctors services, and other essential areas.
- Basic and advanced English classes. Referrals accepted from the Jobcentre.



## Refugee Team Drop-in



Gateshead Central Library
Prince Consort Road,
Gateshead,
NE8 4LN

**Opening hours: Tuesday 9.30am-12pm**

- Advice and casework for clients on resettlement schemes and those recently granted leave to remain
- Signposting to local services
- Help with library sign ups
- ESOL information
- Employment Team
- Housing Solutions Team – every other week

Refugee Team email:refugee@gateshead.gov.uk

## Gateshead Library Reading Group

Practising English Together
Tuesdays 1pm to 2.30pm
Reading group to improve your English skills and connect with others.

## Red Cross Newcastle • www.redcross.org.uk






- International family tracing system.
- Family reunion.
- Travel assistance.
- Asylum support.
- Appeals advice.
- Support for young people (15 to 25 years).
- Ages assessments.

## Salvation Army Gateshead • www.salvationarmy.org.uk/gateshead




Gateshead Community Church, Tennyson Court, Sunderland Road, Gateshead, NE8 3EY
0191 477 6994

- Food (when available), clothing, household, and hygiene items.
- Practical support.
- Community hub.
- Tea and coffee, chat with friends and volunteers.
- Relaxed Christian worship in multicultural church, 3pm Sundays with refreshments.
- Toddler group Tuesday 9.30am to 11am, term time only, lots of activities and snacks.

## St Chads Community Project



21 Liddell Terrace,
Bensham,
Gateshead, NE8 1YN
0191 490 1032
Monday to Friday,
8am to 6pm

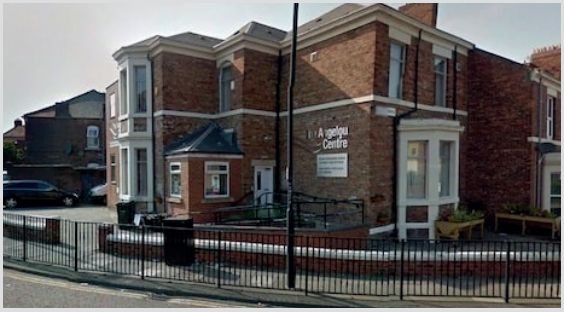
- Childcare and family support.
- Parent and toddler groups.
- ESOL classes with creche.
- Stock of essential food, clothes, toys, baby equipment, household items.
- Community groups.
- Advocacy support.

## Teakisi (North East & Cumbria) • www.teakisi.com

Teakisi
Community | Collaboration | Change

- Community empowerment and cultural engagement
- Programmes supporting women and marginalised communities
- Workshops on leadership, safety, storytelling, creative expression and more
- Digital skills support
- Safe spaces for connection and peer support
- Advocacy, inclusion and anti-racism work
- Partnerships with local organisations and public services

## **The Angelou Centre** • www.angelou-centre.org.uk




The Angelou Centre,
17 Brighton Grove,
Fenham,
Newcastle, NE4 5NS
0191 226 0394

- Service for black and minority women and children.
- Training, development and ending violence against women and girls.
- Wellbeing and inclusion.

## **West End Refugee Service (WERS)** • www.wers.org.uk

WEST END REFUGEE SERVICE

Mobile number for enquiries:
07727 377 944

- Information, advice and advocacy.
- Regular social groups and activities.
- Destitution support.
- Skills Match- volunteering.

## 2 Way Tenancy Solutions CIC




Greenesfield Business Centre,
Mulgrave Terrace, Gateshead,
NE8 1PQ
Open from 8am to 8pm Monday to Friday and by appointment on weekends
www.2waytenancy.co.uk
advice@2waytenancy.co.uk
0191 490 9407
07557514078

Supports refugees with:

- Advice, Information, and guidance
- Housing and tenancy support
- Welfare benefits support
- Welfare rights support
- Energy advice
- Budgeting and money management
- Maximising income

## Notes

Gateshead Council

# Languages and formats

**English**

Call us on **0191 433 5357** or email: **involve@gateshead.gov.uk** if you need this information in another language or format. Our website has a 'listen and translate' option, which you may find useful. Visit **www.gateshead.gov.uk**

**Albanian**

Nëse keni nevojë që ky informacion të jetë në një gjuhë ose format tjetër, na telefononi në **0191 433 5357** ose dërgoni një email në adresën **involve@gateshead.gov.uk** Faqja jonë e internetit ka një opsion "dëgjoni dhe përktheni", i cili mund të jetë i dobishëm për ju. Vizitoni faqen e internetit **www.gateshead.gov.uk**

**Arabic**

**إن كنت بحاجة لهذه المعلومات بلغة أو صيغة أخرى يرجى الاتصال بنا على الرقم** 0191 433 5357 **أو عبر البريد الالكتروني** involve@gateshead.gov.uk
**يتوفر على موقعنا خيار "استمع وترجم" والذي ربما تجده مفيداً. يرجى زيارة الموقع الالكتروني:** www.gateshead.gov.uk

**Farsi**

**اگر به این اطلاعات به زبان یا فرمت دیگری نیاز دارید، با ما از طریق تلفن** 0191 433 5357 **یا ایمیل** involve@gateshead.gov.uk **تماس بگیرید.**
**وبسایت ما گزینه "شنیدن و ترجمه" را دارد، که ممکن است برای شما مفید باشد. رجوع کنید به** www.gateshead.gov.uk

**Kurdish**

ئەگەر پێویستت بە ئەم زانیارییانە هەیە بە زمانی تر یان بە شێوازی تر، پەیوەندی بە ئێمە بکە سەر ژمارە ٠١٩١٤٣٣٥٣٥٧ یان ئیمێل بنێرە بۆ involve@gateshead.gov.uk ، مالپەڕێ ئیمە بژاردوی گۆڕ گرتن ووەرگێڕین هەیە کە لەوانەیە سوودی لێ وەلبگرێ. سەردانی مالپەڕەکە بکە www.gateshead.gov.uk

**Kurmanji**

Heke ji we re ev agahî bi zimanek an formek din hewce ne, bi me re li **0191 433 5357** telefon bikin an jî bi email **involve@gateshead.gov.uk** Di malpera me de vebijarkek "guhdarî û wergerandinê" heye, ku hûn dikarin kêrhatî bibînin. Serdana **www.gateshead.gov.uk**

**Mandarin**

如果您需要该信息的其他语言或格式版本，请联系我们，拨打 0191 433 5357 或发送电子邮件到 involve@gateshead.gov.uk 我们的网站上有一个"听和翻译" "listen and translate" 的选项，您可能会觉得有用。请访问 www.gateshead.gov.uk

**Polish**

Aby otrzymać tę informację w innym języku lub formacie, zadzwoń pod numer **0191 433 5357** lub napisz na **involve@gateshead.gov.uk**
Na naszej stronie internetowej jest przydatna opcja "słuchaj i tłumacz" **www.gateshead.gov.uk**

**French**

Si vous avez besoin de ces informations dans une autre langue ou un autre format, appelez-nous au 0191 433 5357 ou envoyez un courriel à involve@gateshead.gov.uk. Notre site web dispose d'une option "écouter et traduire", qui peut vous être utile. Visitez www.gateshead.gov.uk

**Turkish**

Bu bilgilere başka bir dilde veya formatta ihtiyacınız olursa, bizi **0191 433 5357** numaralı telefondan arayın veya **involve@gateshead.gov.uk** adresine e-posta gönderiniz. Web sitemizde yararlı bulabileceğiniz (listen and translate) "dinle ve çevir" seçeneği bulunmaktadır. **www.gateshead.gov.uk** adresini ziyaret ediniz.

www.gateshead.gov.uk/housing @HousingGateshaed